

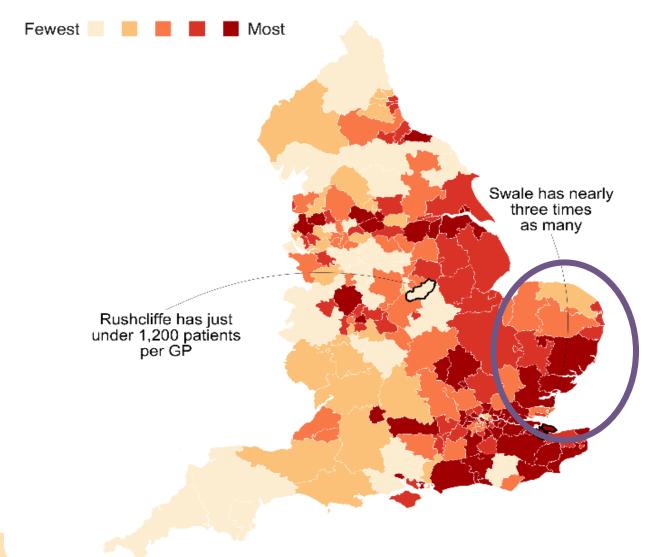
A CSP FCP update

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Supporting implementation is work in progress

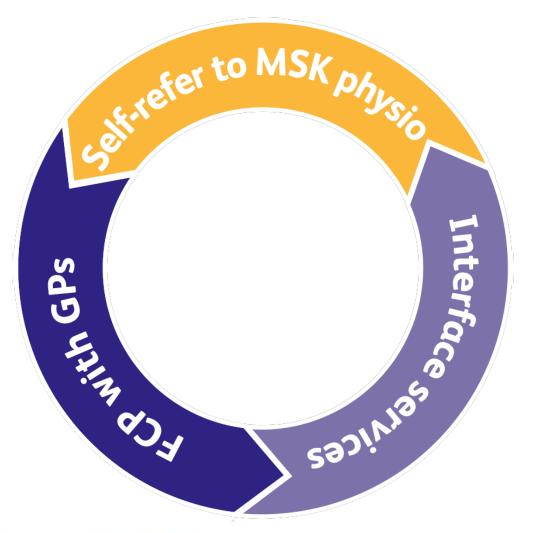
Phased Implementation

Further understanding through evaluation and implementation

Evolving support and resources



Physio in MSK pathway



FCP with general practice

What are FCPs?

Advanced MSK physios, attached to GP practices, booked by patients through regular GP booking. In 20 min consultations they provide advice, diagnosis, order tests, and analyse results. They can refer to orthopaedics, rheumatology and pain teams.

What don't FCPS do?

They don't provide physio treatment sessions. They can't provide longer appointments or access some tests that might be needed for some patients with complex cases.

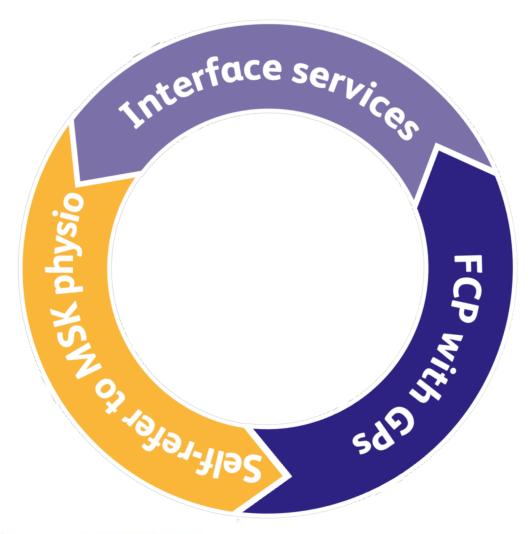
What is the added value of FCPs?

Reduced GP workload; patients seen quickly and directly; reduced steps on the pathway for the 70% who only need expert advice and self-care; less referrals, testing and prescribing.





Physio in MSK pathway



Self-refer to MSK physio /physio teams

What is it?

A means of accessing physio services directly for advice and sessions of physio treatment.

What can't it do?

Reduce demand on GPs significantly
– because most people with an MSK issue will still go to their GP first even if they can self-refer. Can't usually order or analyse tests, or make a referral directly to orthopaedic rheumatology or pain consultants.

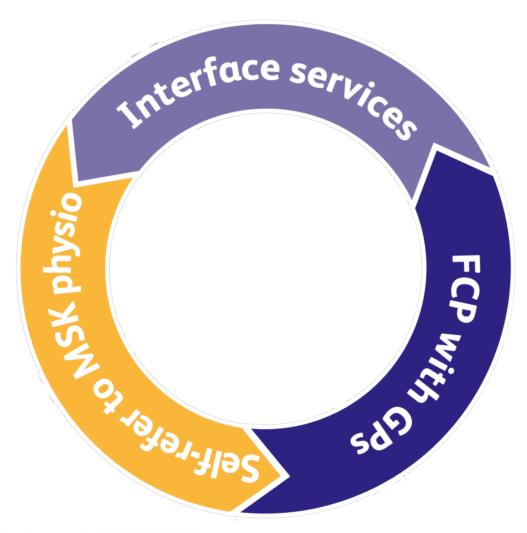
What's its value?

Enabling people with MSK health issues who know what the problem is, confident that they need physio, and confident to access this without going to the GP first.





Physio in MSK pathway



Interface services

What is it?

Advanced MSK physios who can take referrals from GPs, provide expert advice, order and analyse tests, triage and make referrals directly to orthopaedics, rheumatology and pain teams, based in secondary care.

What's its value?

Reducing unnecessary testing and referrals to orthopaedic and rheumatology consultants. They can provide people with complex MSK conditions longer appointments and a wider set of tests than with FCP.

What can't it do?

Reduce demand on GPs and offer rapid and direct access to patients.





Workforce

Developing work on Advanced Clinical Practice in MSK

- MSK Core Capabilities Framework: for self-peer-and employer-based assessment > skillsforhealth.org.uk
- Master's modules on FCP (either standalone or as part of MSc courses)
- E-learning: free modules on FCP related areas and on Person Centred Approaches > e-lfh.org.uk





Current Educational Options & Frameworks?...

E-learning?





On the job?



Taught Modules?





Mentorship?

evel Trainin

Level 1

Band 8a/b - ACP level MSK specialists, injecting/ prescribing/testing in 2° Care

1°Care /FCP readiness:

- Multi system approach/ managing risk in primary care;
- Personalised care
- 1°Care systems, IT, data;
- population health,
- mental health;
- social prescribing

Short courses / CPD GP mentor/work-based learning and e-learning

Level 2

Bands 7&8 very experienced MSK **not** qualified in injection/ prescribing/ tests

1°Care / FCP readiness (see **←**) Courses or modules for injection /wider systems / NMP/ MSK public health

Multiple modules/ **PGDip PLUS** GP mentor/work-based learning and e-learning

Level 3

Bands 6 & 7 not at AP level

Full ACP training – MSc or ACP apprenticeship, multi-prof appropriate modules or alternative MSc with work-based learning/application

MSc ACP / ACP Apprenticeship (2-3) yrs) Mainly F2F /taught includes GP mentor/work-based learning



The FCP workforce for 2020 & beyond

Full roll out dependent on expansion of FCP posts

 NHSE's Long Term Plan and GP contract framework commits to this

100% reimbursement through the ARRS

First wave of FCPs = existing advanced practice roles in MSK community & triage services.

Physiotherapy is growing: 40% more graduate education places since 2015

The pipeline of supply for FCP roles is being developed



NHS England Evaluation

Summer 2018: 41 out of 42 STPs put forward an existing or new FCP service for evaluation. Cited in Long Term Plan in 2019. Consists of:

- Local context questionnaire (re: services' funding, governance, staffing, providers)
- FCP appointment data captured on practices' clinical data systems
- Experiences and clinical outcomes of patients (PROMs and PREMs), GPs and physiotherapists from digital systems and patient interviews



Interim Evaluation

A large proportion of patients seen by FCP's do not require further follow-up by GPs or referral to Secondary Care after their appointments

Prescribed medication from an FCP has decreased during the pilot

Reduction in orthopaedic referrals

43%

(June19)

Increased % of patients being provided with exercises during consultation

29% (average)

35%

(start of collection)

The total referrals to physiotherapy has decreased across the collection period

18%

(average)



Phase 3 Evaluation

Purpose: to test the hypothesis that

- FCPs improved the experience of patients with MSK conditions,
- Reduced the pressure on GPs workload
- Streamlined pathways of care by avoiding unnecessary onward referrals.

Objectives:

- Identified from the High Impact Intervention document and wider published literature.
- Final criteria were agreed by all key stakeholders including the Primary Care Patient and Public Involvement (PPIE) Group.





Interim Evaluation



received sufficient information on condition and self-care



had confidence in FCP's competency to assess problem



extremely likely to recommend to friends & family



Emerging themes -Primary Care interviews

Communication

- Advertising
- Signposting
- Shared record systems and processes
- Care navigation training

Patient understanding of FCP

- Poor patients awareness of FCP
- Patients had a lack of understanding physiotherapy and FCP
- These factors lead to patient uncertainty

Embeddedness

 It took some time for the FCP service to become embedded in the culture

Contribution of FCP

- Data collection was essential to evidence efficacy
- Patients were satisfied
- Staff were satisfied
- The MSK expertise of the FCP was welcomed
- Unburdening the GP is complex

Scope & model of FCP service

- Perceived benefits to the 'open-access' model of general practice care
- Little evidence of GP protectionism
- Advanced practice skills
- Individual professional development



The CSP's Priorities on FCP Implementation

- Supporting FCP implementation with NHSE/I & HEE
- Developing workforce
- Leading on evaluation (at national and local levels)
- Working with Higher Education Institutes on workforce development
- Providing resources
- Enabling peer support
- Informing and influencing public policy





Resources @ csp.org.uk/fcp

- Implementation guidance for FCPs
- GP Reception materials
- Data collection guidance (and templates for Emis, SystemOne & Vision)
- Job description information
- Videos of FCP services (from HEE)
- Frequently Asked Questions on FCP
- Case studies at innovations.csp.org.uk

